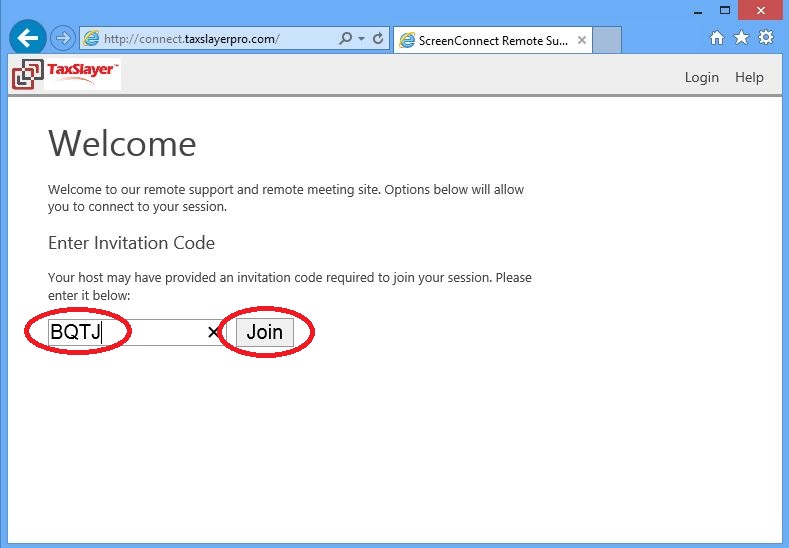
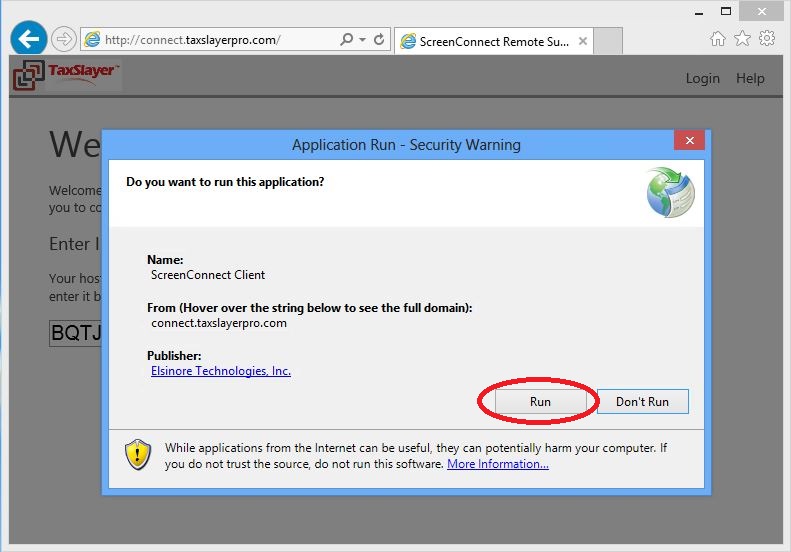
**Screen Connect**

Screen Connect is a tool used to remotely access a customer’s computer for support purposes. These are instructions to guide you through how to allow TaxSlayer Books to help you through remote connection.

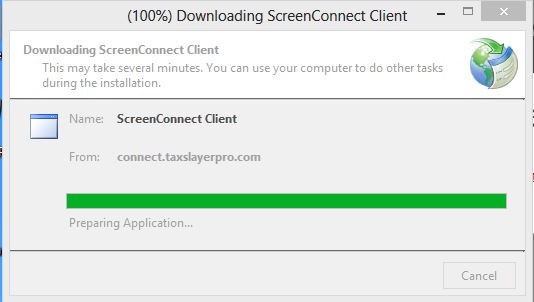
**Enter http://Connect.CloudTaxOffice.com into the address bar of your browser. A link to this address can be found on our support page, or inside the program under “Quick Links” on the sidebar.**

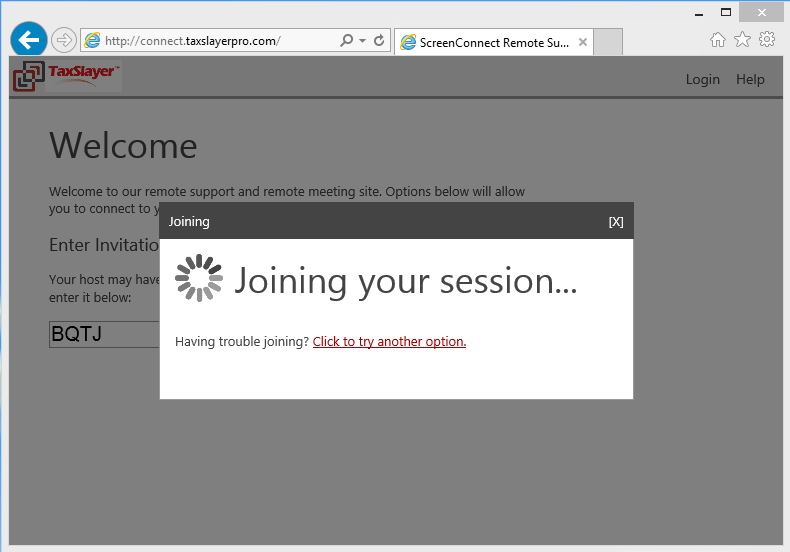
When the Welcome screen appears, enter the Connection Code and click Join.

****

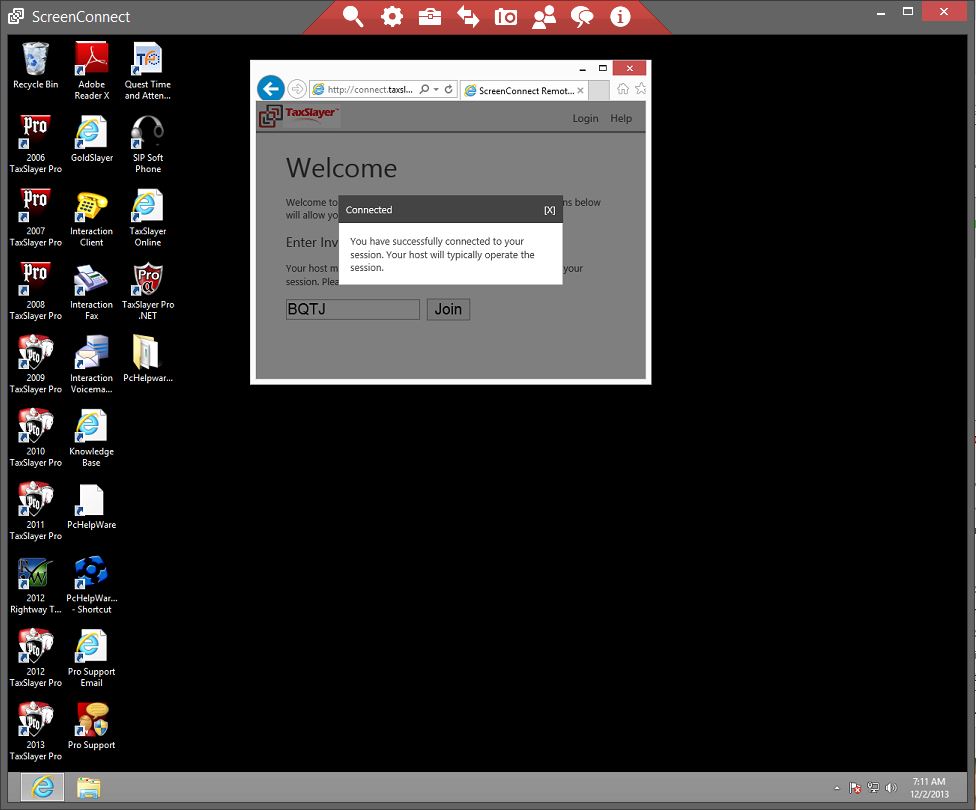
If you receive a security prompt, click Run.

The following will be displayed on your computer as the session is created.

****

****

Once the session has been created, the following window will appear on your computer.



You have now successfully connected to a support session. Once your issues or questions have been resolved you can close the session and exit from your browser.